

2016 ANNUAL REPORT



Shepherd's Table's mission is to provide help to people who are homeless or in need by providing basic services and other assistance in an effective and compassionate manner, including:

- daily nutritious meals -breakfast, lunch and dinner Mon-Fri
- -brunch and dinner on weekends
- information & referral
- eye clinic
- prescription assistance

- crisis intervention
- mailing address
- telephone use
- clothing/toiletries
- bilingual counseling & interpretation

On December 16, 1983, with the joint effort of 33 local religious congregations, Shepherd's Table began as a soup kitchen in a small Cape Cod bungalow. Many new programs were added to serve the community's needs, and in partnership with other organizations, we meet the needs of our clients on their journey towards independence & self-sufficiency.

In December 2016, we moved into a new facility, provided by Montgomery County, and expanded our food services program to add breakfast and lunch, 5 days a week.

Shepherd's Table has never missed a day of service since opening our doors in 1983!





Gratitude for YOU, for the community, for all our donors and volunteers and most especially for the people we serve each day, spills from our hearts. We thank everyone for investing in the mission of Shepherd's Table over 33 years and for being a part of our move into the new Progress Place. The MOVE and the doubling of our meal services were certainly the highlight of 2016! Together, our impact on this community doubled on December 15, when we served our very first dinner and on December 16, when we began serving 3 meals a day. Thank you for making this possible!

Our new home, Progress Place, is the result of a public/private partnership between Montgomery County and Washington Property Company. It is also the result of years of stead-

fast planning efforts of all the partners who now reside in Progress Place: Shepherd's Table, Interfaith Works and Mobile Med.

2016 was a year of MOVE preparation, transitions, new beginnings, and faithful service both at 8210 Dixon and 8106 Georgia Ave. Through it all, we continued the unbroken record of service, never missing a meal served, or service provided! The commitment to serve the most vulnerable, to engage and be a part of the community, to impact lives began in December 1983, and continues today. In fact our commitment is stronger, our services doubled, and our engagement deepened!

A few highlights:

- Over 1,500 volunteers joined with our staff in welcoming and serving over 2,400 unique and diverse individuals, many experiencing homelessness, all living in poverty.
- Our 33-year unbroken record of meal service continued as 55,379 nutritious meals were served. Of this number, 3,854 were served in our new home!
- We received and distributed 27,431 pieces of mail to those who gratefully use Shepherd's Table as their address. Living on the streets and in vulnerable housing situations does not allow one to have a permanent address for mail service.
- Shepherd's Table continued as a proud partner of Interfaith Works, Mobile Med, Montgomery County Coalition for the Homeless, The Montgomery County Continuum of Care, The Capital Area Food Bank, Manna Food Center, Community Food Rescue and other providers.
- Among our 2,400 clients and meal guests, we had 687 new people seeking not only services, but encouragement and hope for their journey.

You know what we do at Shepherd's Table impacts lives. We feed hungry people. We offer hope when all seems really dark. We listen and we offer words of compassion and guidance. We challenge folks to break cycles, to take steps, to overcome fear. We play a critical role as people journey toward HOUSING and independence! We direct folks to other services, to mental health and medical services, to housing opportunities. We help with the simplest things of life, and with the most complex issues. Most importantly, we serve our folks with respect and dignity.

For 33 years, Shepherd's Table has experienced the blessing of this community. Your generous acts of love and compassion, your financial and in-kind gifts, your volunteer service, your guidance and your prayerful support have made possible life-saving services. It's your investment, your impact which have changed the lives of all whom we are honored to serve. You are part of the community, of the Shepherd's Table family. We thank you.

We thank you and we welcome new donors, new volunteers and new friends to our family! Please visit our website, follow us on Facebook, sign up for our print or e-newsletter! Stay in touch, reach out to others on our behalf, as together, we are changing lives!

Thank you!

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Jacki Coyle Executive Director

Mike Balderrama Board Chair

OUR IMPACT: 2016

In 2016, Shepherd's Table continued to strengthen our services and deepen our impact in the lives of our clients. With the support of dedicated staff, volunteers, donors, Board members and countless generous supporters, we served our clients and the community we serve in an effective and compassionate manner.

	For the year ending on December 31,		
Numbers of	2014	2015	2016
Unduplicated Clients (Resource Center)	1,701	1,769	1618
New Clients (Resource Center)	698	767	687
Meals Served	55,977	54,650	55,379
Clothes Closet Shopping	7,395	7,612	6,493
Eye Exams Provided	239	248	240
Prescription Eye Glasses	232	240	237
Prescriptions Filled	485	454	488
Individual Contacts (Resource Center)	16,033	17,354	18,379
Mail Logged In	27,347	28,060	27,431

- 55,379 meals
- 2,400 clients
- 687 new clients
- 21,859 volunteer hours



Charlie Nulsen, President of Washington Property Company spoke at the campaign launch



A meal guest looking forward to her lunch of turkey and dumplings

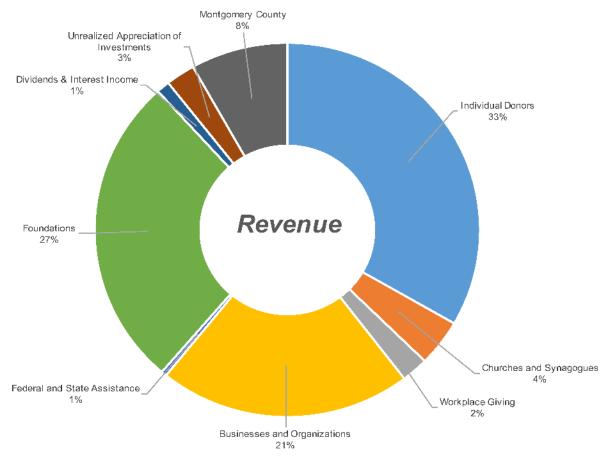
Every single day, we witness folks working their way out of poverty, taking steps--*big and small*--to work towards housing and independence.

Before moving to the new facility, Shepherd's Table launched a 3-year sustainability campaign titled "It's A New Day", on June 20th, to raise operating funds for 2016, 2017, and 2018, as well as an additional amount for reserves. In 2016, 138 donors pledged to support the campaign, including 13 businesses. The total pledged for the 3-year period was \$582,247, and we received \$178,319 of that amount in 2016.

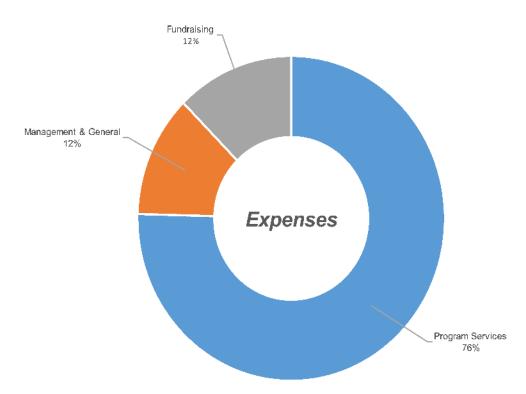
On December 16, 2016, we served our first full day of breakfast, lunch and dinner meals in our new dining room. This planned expansion of our food services program was a huge success, and very well received by meal guests, volunteers, donors, partner organizations, and other supporters. We hired an additional Chef and Program Assistant to support the program's growth.

In the last two weeks of the year, we served 786 breakfast meals, and 660 lunch meals, in addition to the regular daily dinners and weekend brunches that we served prior to the move.

FISCAL YEAR 2016



<u>Please note:</u> Income figures include accrued numbers for 3-year pledges made by individuals and businesses for a 3-year sustainability campaign, launched in 2016. **Contributed goods and services were valued at \$916,746.**



To view a copy of Shepherd's Table's complete 2016 audited financial statements and 990, visit our website at <u>www.shepherdstable.org</u>.

2016: YEAR-IN-REVIEW



January 18 Bright Meal: Cook Ross



February 11 Altrusa Club of Montgomery County donation



March 10 Franciscan Mission Service Group



April 9 It's A New Day (Annual event)



April 26 Bright Meal: Delcor Technology



May 13 Cohn Reznick Community Service Day



June 20 It's A New Day Campaign Launch and New Building Tour



July 29 Cleaning Authority Summer Food Drive



August 29 Bright Meal: St. Paul's United Methodist Church



September 2 Rev Glen Industrious donation



October 24 Washington Property Company Fundraiser and New Building Tour



November 2 Takoma Park ES socks donation



November 9 Grant Recipient of \$200,000 from Bank of America



December 10 Ribbon Cutting at the new Progress Place



December 16 Shepherd's Table's 33rd anniversary



www.shepherdstable.org

@ShepherdsTable2



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2016 Shepherd's Table Staff

Jacki Coyle, Executive Director Haile Gebregziabher, Director of Operations John Eckenrode, Director of Social Services Scott Davison, Senior Development Associate Jilna Kothary, Development & Communications Associate Ashley Wagstaff, Volunteer & Development Associate Evert Vargas, Bilingual Counselor Manuel De La Rosa, Chef Christina Moore, Chef Keith White. Chef Scott Arnold, Program Assistant Charles Crumb, Bookkeeper Mohamed Banya, Program Assistant Ulric Boyle, Program Assistant Jose Flores, Program Assistant Sam Bolgiano, Receptionist Sonji Owens, Receptionist **Off Duty Police Officers** Arrow Bookkeeping, Accountant (Consultant)

2016 Board of Directors

Michael Balderrama, Chair Susan Collet, Vice Chair Seth Grimes, Vice Chair Brian Marconi, Treasurer Sarah Horton, Secretary Shirley Blakely, Board Representative Debra Van Alstyne Shawn Bartley Carmen Boone Adele Chazin Heather Foley Karen Garnett **Robert Gillette** Allan Grav Deborah Hyman Sarah Katz **RV Krishna** Larry Laque **George Neighbors** Nikeisha Ogletree Mark Ranze **Rachel Schaffer** Nancy Scull **Daniel Shaivitz** Javel Wilson



Shepherd's Table Staff (with donors and volunteers)



Board of Directors serving at the Anniversary Dinner



